

## Responsible Care Commitment

### 1. Policy Statement

As a member of The Chemical Business Association (CBA), and the Singapore Chemical Industry Council (SCIC); the Nordmann U.K. Group commits itself to operating a Responsible Care programme. Through this programme we will manage our actions in the handling, movement and storage of chemicals such that we provide an acceptably high level of protection for the health, safety and security of employees, customers, contractors, the public and the environment.

### 2. Guiding Principles of Responsible Care

- Legal requirements: we will conform to all relevant regulations and requirements and will operate in accordance with relevant government and industry codes of practice.
- Management of risk: we will continually assess the risks associated with our activities and manage these risks to ensure a high level of protection for employees, contractors, customers, the public and the environment.
- Policies and documentation: we have established documented policies and management systems which are consistent with the principles of Responsible Care.
- Provision of information: we are committed to providing adequate health, safety, security and environmental information for all our products to contractors, customers, statutory bodies and the public.
- Training: we are committed to providing all employees with information, instruction and training aimed at ensuring that they understand their responsibilities and the contribution they can make towards achieving health, safety, security and environmental objectives.
- Emergency response: we have established an effective emergency response system such that incidents which may occur can be handled promptly and competently to minimise the potential impact on people and the environment.
- Ongoing improvements: we are committed to ongoing improvement through a process of risk assessment, defined actions, audits and review to monitor progress. We operate a rolling 3-year improvement plan, and report progress through the CBA.
- Community interaction: we are aware of our community responsibilities and commit ourselves to active participation in appropriate community activities.



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