

Quality Policy

The Melrob Group is committed to providing a high quality chemical distribution service, as well as manufacturing and other associated products and services. We aspire to understand the needs, and where possible, exceed expectations of our customers. In addition we strive to be the preferred supplier for our products and services.

This level of quality is assured through the Quality Management Systems within the Melrob Group that meet the requirements of the ISO 9001:2015 Standard.

We strive to continually improve the performance, quality, and value of our products and services by:

- Valuing and listening to our staff and providing sufficient on-going training and support in order for them to excel in their roles.
- Verifying that our products, operations and services comply with relevant statutory, regulatory requirements as dictated by specific markets.
- Assessing suppliers and contractors to check that they align with our Quality and Environmental standards, and holding them accountable for compliance.
- Using a risk management based approach as a continuous improvement tool.

Achievement of this policy is reliant on the commitment of all Melrob staff to uphold procedures, be proactive with improvement ideas, and to consider and manage risk and change.

The management of the Melrob Group is committed to providing the resources and facilities necessary for achieving objectives and fulfilling this standard and the Melrob Group Managing Director retains overall responsibility and operational control of the Quality and Environmental Management System.

This Policy and the obligations and responsibilities required by our Quality and Environmental Management Systems have been communicated to all employees, and this Policy is available to the public via our website.



Ian Melliush

Melrob Group Managing Director

Date: 24th August 2020